



Big Horn Rural Electric Company

# HIGHLIGHTS

LOOK FOR US ONLINE AT [WWW.BIGHORNREA.COM](http://WWW.BIGHORNREA.COM)



Photo submitted by:  
Jazmin Irvine

## ONE-SHOT OPERATION



We will be closed on  
September 7<sup>th</sup> in  
observance of Labor Day



Big Horn REA has multiple protective devices installed throughout the electrical system to protect the system, electrical line workers, and the public. Under normal operating conditions, automatic circuit reclosers can differentiate between temporary faults (like a tree branch briefly touching a line) and permanent faults. Normally, a recloser (breaker) will trip, wait a fraction of a second, and automatically re-energize the line up to three times. If the fault clears during this cycle, the power simply flickers. In “one-shot” mode, the auto-reclose logic is disabled. The very first fault causes a permanent lockout, leaving the line de-energized.

One-shot operation on a power line is a safety setting that prevents automatic reclosers or circuit breakers from attempting to restore power after an electrical fault. If the breaker detects a fault, it will open and lock out on the first attempt, requiring a physical inspection by a utility crew before power can be restored.

**Continued on page 2**

## INSIDE

- Hidden cost of stacking chores
- Energy tip of the month
- Supporting local youth
- Co-op Connections
- Introducing our new website
- Scam tip of the month
- Recipe

### August



- 3- Bills Sent Out
- 21- Auto Pay Day
- 27- August Bill Due

### September



- 1- Bills Sent Out
- 7- Labor Day (Office Closed)
- 21- Auto Pay Day
- 25- September Bill Due

## ONE-SHOT OPERATION

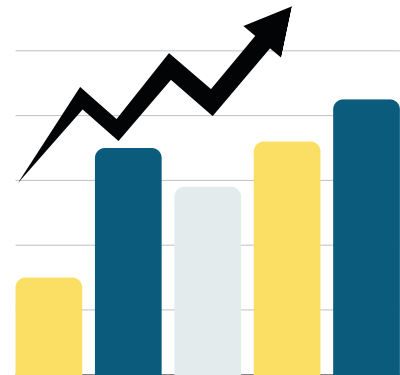
One-shot operation is utilized for fire prevention and worker safety. In dry, windy conditions or during wildfire seasons, one-shot operation prevents the line from automatically re-energizing if a branch or animal has contacted the line. This eliminates the risk of sparking a fire. When line crews execute “hot work” on energized lines, one-shot significantly minimizes a lineman’s exposure to dangerous electrical arc faults by avoiding multiple re-energizations of the powerline in the event of an electrical contact.

## THE HIDDEN COST OF STACKING CHORES

Running multiple appliances at the same time can be costly. Many members tackle chores like, laundry, dishes, and cooking right after work or school, but running several appliances at once can increase your demand and raise your power bill under the new rate structure.

Simple shifts that make a difference:

- **Laundry:** Move loads to run off-peak.
- **Dishwasher:** Use delay start settings to run off-peak.
- **Cooking:** Pre-cook ingredients or use lower wattage cooking appliances like toaster ovens or air fryers.
- **Showers:** Stagger times to avoid overlapping with laundry and cooking.
- **Appliances:** Avoid running multiple large appliances at once during peak hours.

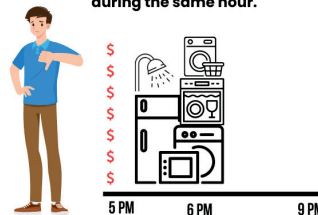


## STOP STACKING CHORES! SHIFT, STAGGER, SAVE

When you use your energy is just as important as how much you use.

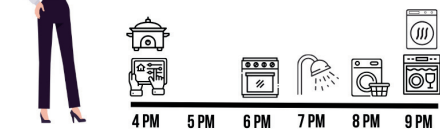
### Demanding Dave

runs all home appliances during the same hour.



### Smooth Samantha

stagger her electric usage over multiple hours, lowering her peak demand.



## SUPPORT OUR LOCAL YOUTH

County fairs are coming up all around our service territory.

Make sure to mark your calendars for the upcoming Jr. Livestock Sales.

Washakie County, Saturday, July 25th.

Park County, Saturday, July 25th.

Big Horn County, Saturday, August 1st.

## ENERGY EFFICIENCY: <<< TIP OF THE MONTH

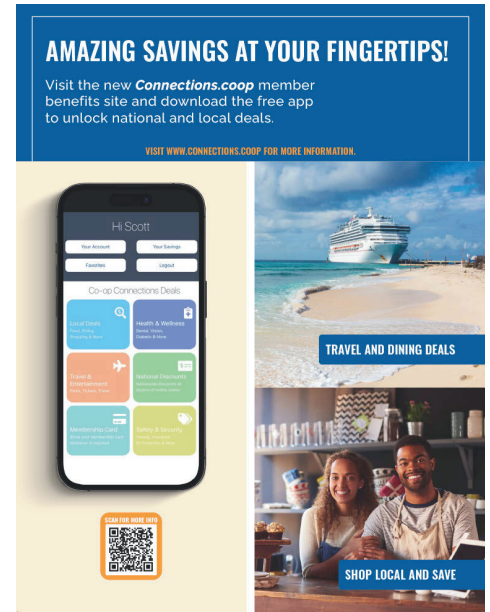
August heat can put your air conditioner to the test, making it a great time to check your system’s air filter. A dirty, clogged filter restricts airflow, forcing your cooling system to work harder than necessary to keep your home comfortable. That extra strain can reduce efficiency, increase energy use and contribute to unnecessary wear and tear on equipment. Inspect your filter monthly during periods of heavy air conditioner use and replace it if it appears dirty. A clean filter supports efficient operation and can even enhance indoor air quality—helping you stay cool and comfortable during the hottest days of summer.



Touchstone Energy Cooperatives' Co-op Connections Program helps you save more and live healthier every day! As a valued member of our electric cooperative, we want to invite you to use Co-op Connections! We are excited to provide you with this exclusive, free membership that has countless benefits. Here are some ways that you as our members can save:

- Health & Wellness
- Travel & Entertainment
- Safety & Security
- Local Deals
- National Discounts
- Insurance
- and so much more!

Save on hundreds of local and national discounts - pharmacy savings, online offers, discounts on events, online cash back shopping and more. Members can get their co-op discounts by shopping online through [connections.coop](http://connections.coop), the Co-op Connections mobile app, or by using the card. Get your card by printing it off from the website.



## CONNECT, LEARN AND BE EMPOWERED: INTRODUCING OUR NEW WEBSITE!

We're excited to announce the launch of our brand-new website, designed with YOU, our valued member, in mind!

We heard your feedback and understand the need for a website that empowers you and simplifies your experience. This redesign is all about putting you at the center, making it easier to find the information and resources you need, connect with staff members, and maximize your membership benefits.

### So, what's new?

- **Find What You Need, Fast:** No more endless searching. We've implemented a powerful search engine that allows you to quickly find the information you're looking for, be it membership details, upcoming events, or helpful articles.
- **A Wealth of Knowledge:** Dive into our enhanced resources. The site is brimming with curated articles, calculators, and helpful videos to support you in achieving your energy goals.
- **Seamless on Any Device:** Our website is fully responsive, ensuring a smooth experience whether you're using a desktop, tablet, or smartphone.

### Explore Your New Member Hub Today!

Head over to [www.bighornrea.com](http://www.bighornrea.com) and explore the all-new website. We're confident it will become your go-to resource for everything energy related.

Don't forget! We're here to support you. If you have any questions or need assistance navigating the new website, please don't hesitate to reach out to us at [jazmin@bighornea.com](mailto:jazmin@bighornea.com)



## SCAM TIP OF THE MONTH

One of the best ways to protect yourself from online scams is by using strong passwords. While many people focus on complexity—adding symbols, numbers and capital letters—password length is equally important. A longer password or passphrase is generally harder for cybercriminals to crack than a short, complex one. Consider creating a memorable phrase made up of several unrelated words, and avoid using personal information like birthdays or pet names. Use a unique password for each account and enable multi-factor authentication when possible. Taking these simple steps can help keep your personal information and online accounts secure.  
Source: CISA



# Recipe

• made with love •



German Pancakes

by Justin Workman

Name of the dish \_\_\_\_\_

## Ingredients

- 6 eggs
- 6 Tbsp butter
- 1 C milk
- 1 C flour
- pinch of salt

## Directions

- Heat oven to 400°
- Melt butter in cake pan in the oven once preheated
- While butter is melting, beat eggs, add milk, flour and salt and mix together.
- Pour into cake pan with melted butter and back for 25 minutes.



# WANTED

We would love to hear from our members!



Got a scenic photo of a place on our grid or a recipe created by you?

Please email us at [jazmin@bighornrea.com](mailto:jazmin@bighornrea.com) to have your photo or recipe added to our monthly newsletter!



If your submission is chosen to be published in our newsletter you will receive a \$25 bill credit!

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## FOR OUTAGE OR TROUBLE

Call the office number: ANYTIME  
(307) 568-2419 of 1-800-564-2419

After 5:30 p.m., weekend and holidays all calls will be answered by our professional answering service, who will contact the appropriate person(s).

### Staff and Crew

Dotti Brown	Jazmin Irvine
Rusty Burden	Wade Koehn
Avery Clifford	Anthony Nelson
Stacy Cortez	Bill Phillips
Michael Flores	Tristen Snyder
Clint Getzfreid	Greg Tharp
Todd Herman	Justin Workman
Carrie Hunt	

Manager: Jeff Pillow  
(307) 272-0748  
[pillow@bighornrea.com](mailto:pillow@bighornrea.com)

### Office Hours

Monday - Thursday  
7:00am-5:30pm

Make sure to check out our QR Code to reach our website quicker, and follow us on Facebook for any outage updates!



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A Touchstone Energy® Cooperative

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BigHornRuralElectric